## Jenna L. Guarrera

(443) 966-5943 | jlg6790@psu.edu

### **EDUCATION**

## The Pennsylvania State University

State College, PA

Donald P. Bellisario College of Communications and the College of Liberal Arts

May 2027

Intended Bachelor of Arts in Advertising and French Language and Culture

GPA: 3.92

Minor in Psychology

Dean's List Fall 2023- Spring 2025 semesters

### WORK EXPERIENCE

**DK Law Group** *Marketing Intern* 

Owings Mills, MD

May 2025 – Current

 Planned and promoted community-focused events to enhance the firm's brand visibility and client engagement

• Designed marketing collateral and digital content across platforms (Instagram, LinkedIn, TikTok, etc.) to advertise events and firm updates

## **Hunt Valley Country Club**

Phoenix, MD

Banquet Server

May 2025 - Current

- Supported the execution of private events, weddings, and corporate functions for 50–300 guests, gaining hands-on experience in event coordination and client service
- Observed behind-the-scenes logistics of large-scale events, deepening understanding of event planning, audience engagement, and brand presentation

### Veloccino Bike and Coffee

Butler, MD

Barista

May 2024 - Current

- Managed all aspects of opening and closing the store, including setting up the workstation and securing the premises
- Developed a loyal customer base through personalized service and by remembering frequent customers' preferences

## **Hunt Valley Country Club**

Phoenix, MD

Snack Bar Attendant

May 2024 – August 2024

- Efficiently prepared and served a variety of snacks and beverages, including hot dogs, fries, and smoothies, while maintaining high standards of quality and presentation
- Assisted customers with orders, provided information on menu items, and resolved any issues or concerns to ensure a positive experience

**Starbucks** 

Mays Chapel, MD

Barista

January 2023 – August 2023

- Collaborated with team members to ensure efficient operations and provided support during high-traffic periods
- Crafted a variety of coffee drinks, including espresso-based beverages, teas, and smoothies, adhering to Starbucks' standards and recipes while ensuring a clean and organized work area

Ambassador and Floor Staff

Hunt Valley, MD January 2022 – December 2022

- Educated and encouraged customers to enroll in the Regal Unlimited program, highlighting its benefits and features to drive sign-ups and renewals
- Managed point-of-sale systems for ticket and concession sales, accurately processing transactions and handling cash and credit payments

### **INVOLVEMENT**

# Sigma Kappa Sorority

Homecoming Chair

State College, PA April 2025 – Current

- Coordinated Sigma Kappa's 2025 Penn State Homecoming participation, managing all logistics, events, and communications between the sorority and Homecoming committee
- Oversaw planning and execution of themed events including float building, spirit weeks, and philanthropy initiatives, increasing chapter involvement and visibility

# Psi Chi, The International Honor Society in Psychology

Member

State College, PA March 2025 – Current

- Inducted into Psi Chi, recognizing academic excellence in psychology and commitment to advancing the field
- Volunteered in Psi Chi community initiatives, leveraging marketing skills to promote events and educational programs on campus

# Sigma Kappa Sorority

Member

Member

State College, PA

February 2025 – Current

- Strengthened teamwork, leadership, and problem-solving skills through collaboration with diverse chapter members and university organizations
- Dedicated time to hands-on community service, including volunteering at food banks, assisting in senior living communities, and participating in environmental clean-up initiatives

# **Public Relations Student Society of America**

State College, PA August 2024 – Current

- Engaged in networking events with industry professionals, expanding professional connections and gaining insights into career opportunities in public relations
- Participated in workshops and seminars focused on industry best practices, strengthening knowledge of public relations strategies and tactics

# **Volé Dance Company**

State College, PA

Performer

August 2023 – Current

- Quickly learned and adapted to new choreography, demonstrating flexibility and the ability to perform under pressure
- Contributed to a positive and motivating rehearsal environment through open communication and mutual support

## Movin' On Sustainability Team

Member

State College, PA January 2025 – May 2025

- Assisted in the planning and execution of sustainability initiatives for Penn State's largest student-run music festival, effectively managing multiple tasks to ensure the event's environmental goals were met
- Led initiatives that emphasized the importance of sustainability as a business imperative, supporting the festival's long-term brand positioning as an environmentally responsible and socially conscious event

### Movin' On Promotional Team

State College, PA

Member

October 2024 – May 2025

- Played a key role in promoting Penn State's Movin' On festival through digital and print media, reaching a wide student audience and contributing to an increase in event awareness and attendance
- Collaborated with various student organizations and local businesses to promote Movin' On, increasing community involvement on and off-campus

**Biological Sciences 3** 

State College, PA

Teaching Assistant

August 2024 – May 2025

- Facilitated classes and created lesson plans for a cohort of students that included experiential and discussion-based learning for college students
- Evaluated and graded student assignments, quizzes, and exams, providing constructive feedback to enhance learning outcomes

# Volé Dance Company

State College, PA

Content & Collaborations Chair, Public Relations Committee

August 2024 – May 2025

- Created and executed a content strategy for social media, newsletters, and promotional materials to enhance the organization's visibility and engagement
- Captured photos and gathered behind-the-scenes content throughout the year to showcase rehearsals, performances, and organization culture

### **Ryan's Case for Smiles**

Baltimore, MD

Volunteer

March 2020 - August 2023

- Assisted in providing comfort and support to children undergoing medical treatments, contributing to a
  positive and supportive environment
- Helped organize and assemble care packages, including comfort items and educational materials, for children and their families

### **HONORS**

The President Walker Award Recipient, 2024

The Maryland State Seal of French Biliteracy, 2023

Skills: Proficient in Canva and Microsoft, intermediate with Adobe Photoshop, Illustrator, and Premiere Pro